

CHAPTER 6

Continuous Probability Distributions

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STATISTICS *in* PRACTICE

PROCTER & GAMBLE*

CINCINNATI, OHIO

Procter & Gamble (P&G) produces and markets such products as detergents, disposable diapers, over-the-counter pharmaceuticals, dentifrices, bar soaps, mouthwashes, and paper towels. Worldwide, it has the leading brand in more categories than any other consumer products company. Since its merger with Gillette, P&G also produces and markets razors, blades, and many other personal care products.

As a leader in the application of statistical methods in decision making, P&G employs people with diverse academic backgrounds: engineering, statistics, operations research, and business. The major quantitative technologies for which these people provide support are probabilistic decision and risk analysis, advanced simulation, quality improvement, and quantitative methods (e.g., linear programming, regression analysis, probability analysis).

The Industrial Chemicals Division of P&G is a major supplier of fatty alcohols derived from natural substances such as coconut oil and from petroleum-based derivatives. The division wanted to know the economic risks and opportunities of expanding its fatty-alcohol production facilities, so it called in P&G's experts in probabilistic decision and risk analysis to help. After structuring and modeling the problem, they determined that the key to profitability was the cost difference between the petroleum- and coconut-based raw materials. Future costs were unknown, but the analysts were able to approximate them with the following continuous random variables.

x = the coconut oil price per pound of fatty alcohol

and

y = the petroleum raw material price per pound of fatty alcohol

Because the key to profitability was the difference between these two random variables, a third random variable, $d = x - y$, was used in the analysis. Experts were interviewed to determine the probability distributions for x and y . In turn, this information was used to develop a probability distribution for the difference in prices d . This continuous probability distribution showed

*The authors are indebted to Joel Kahn of Procter & Gamble for providing this Statistics in Practice



Procter & Gamble is a leader in the application of statistical methods in decision making.

a .90 probability that the price difference would be \$.0655 or less and a .50 probability that the price difference would be \$.035 or less. In addition, there was only a .10 probability that the price difference would be \$.0045 or less.[†]

The Industrial Chemicals Division thought that being able to quantify the impact of raw material price differences was key to reaching a consensus. The probabilities obtained were used in a sensitivity analysis of the raw material price difference. The analysis yielded sufficient insight to form the basis for a recommendation to management.

The use of continuous random variables and their probability distributions was helpful to P&G in analyzing the economic risks associated with its fatty-alcohol production. In this chapter, you will gain an understanding of continuous random variables and their probability distributions, including one of the most important probability distributions in statistics, the normal distribution.

[†]The price differences stated here have been modified to protect proprietary data.

In the preceding chapter we discussed discrete random variables and their probability distributions. In this chapter we turn to the study of continuous random variables. Specifically, we discuss three continuous probability distributions: the uniform, the normal, and the exponential.

A fundamental difference separates discrete and continuous random variables in terms of how probabilities are computed. For a discrete random variable, the probability function $f(x)$ provides the probability that the random variable assumes a particular value. With continuous random variables, the counterpart of the probability function is the **probability density function**, also denoted by $f(x)$. The difference is that the probability density function does not directly provide probabilities. However, the area under the graph of $f(x)$ corresponding to a given interval does provide the probability that the continuous random variable x assumes a value in that interval. So when we compute probabilities for continuous random variables we are computing the probability that the random variable assumes any value in an interval.

Because the area under the graph of $f(x)$ at any particular point is zero, one of the implications of the definition of probability for continuous random variables is that the probability of any particular value of the random variable is zero. In Section 6.1 we demonstrate these concepts for a continuous random variable that has a uniform distribution.

Much of the chapter is devoted to describing and showing applications of the normal distribution. The normal distribution is of major importance because of its wide applicability and its extensive use in statistical inference. The chapter closes with a discussion of the exponential distribution. The exponential distribution is useful in applications involving such factors as waiting times and service times.

6.1

Uniform Probability Distribution

Whenever the probability is proportional to the length of the interval, the random variable is uniformly distributed.

Consider the random variable x representing the flight time of an airplane traveling from Chicago to New York. Suppose the flight time can be any value in the interval from 120 minutes to 140 minutes. Because the random variable x can assume any value in that interval, x is a continuous rather than a discrete random variable. Let us assume that sufficient actual flight data are available to conclude that the probability of a flight time within any 1-minute interval is the same as the probability of a flight time within any other 1-minute interval contained in the larger interval from 120 to 140 minutes. With every 1-minute interval being equally likely, the random variable x is said to have a **uniform probability distribution**. The probability density function, which defines the uniform distribution for the flight-time random variable, is

$$f(x) = \begin{cases} 1/20 & \text{for } 120 \leq x \leq 140 \\ 0 & \text{elsewhere} \end{cases}$$

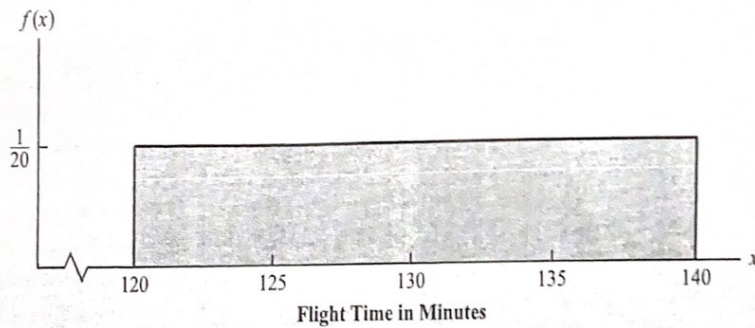
Figure 6.1 is a graph of this probability density function. In general, the uniform probability density function for a random variable x is defined by the following formula.

UNIFORM PROBABILITY DENSITY FUNCTION

$$f(x) = \begin{cases} \frac{1}{b-a} & \text{for } a \leq x \leq b \\ 0 & \text{elsewhere} \end{cases} \quad (6.1)$$

For the flight-time random variable, $a = 120$ and $b = 140$.

FIGURE 6.1 UNIFORM PROBABILITY DISTRIBUTION FOR FLIGHT TIME

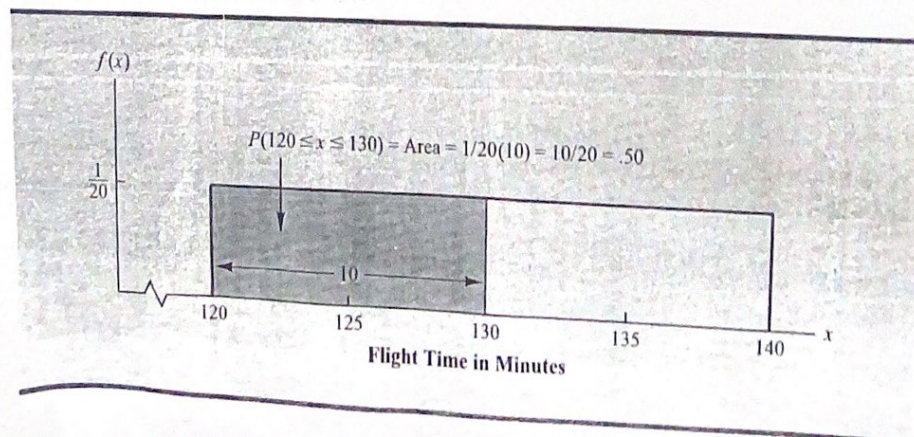


As noted in the introduction, for a continuous random variable, we consider probability only in terms of the likelihood that a random variable assumes a value within a specified interval. In the flight time example, an acceptable probability question is: What is the probability that the flight time is between 120 and 130 minutes? That is, what is $P(120 \leq x \leq 130)$? Because the flight time must be between 120 and 140 minutes and because the probability is described as being uniform over this interval, we feel comfortable saying $P(120 \leq x \leq 130) = .50$. In the following subsection we show that this probability can be computed as the area under the graph of $f(x)$ from 120 to 130 (see Figure 6.2).

Area as a Measure of Probability

Let us make an observation about the graph in Figure 6.2. Consider the area under the graph of $f(x)$ in the interval from 120 to 130. The area is rectangular, and the area of a rectangle is simply the width multiplied by the height. With the width of the interval equal to $130 - 120 = 10$ and the height equal to the value of the probability density function $f(x) = 1/20$, we have $\text{area} = \text{width} \times \text{height} = 10(1/20) = 10/20 = .50$.

FIGURE 6.2 AREA PROVIDES PROBABILITY OF A FLIGHT TIME BETWEEN 120 AND 130 MINUTES



What observation can you make about the area under the graph of $f(x)$ and probability? They are identical! Indeed, this observation is valid for all continuous random variables. Once a probability density function $f(x)$ is identified, the probability that x takes a value between some lower value x_1 and some higher value x_2 can be found by computing the area under the graph of $f(x)$ over the interval from x_1 to x_2 .

Given the uniform distribution for flight time and using the interpretation of area as probability, we can answer any number of probability questions about flight times. For example, what is the probability of a flight time between 128 and 136 minutes? The width of the interval is $136 - 128 = 8$. With the uniform height of $f(x) = 1/20$, we see that $P(128 \leq x \leq 136) = 8(1/20) = .40$.

Note that $P(120 \leq x \leq 140) = 20(1/20) = 1$; that is, the total area under the graph of $f(x)$ is equal to 1. This property holds for all continuous probability distributions and is the analog of the condition that the sum of the probabilities must equal 1 for a discrete probability function. For a continuous probability density function, we must also require that $f(x) \geq 0$ for all values of x . This requirement is the analog of the requirement that $f(x) \geq 0$ for discrete probability functions.

Two major differences stand out between the treatment of continuous random variables and the treatment of their discrete counterparts.

1. We no longer talk about the probability of the random variable assuming a particular value. Instead, we talk about the probability of the random variable assuming a value within some given interval.
2. The probability of a continuous random variable assuming a value within some given interval from x_1 to x_2 is defined to be the area under the graph of the probability density function between x_1 and x_2 . Because a single point is an interval of zero width, this implies that the probability of a continuous random variable assuming any particular value exactly is zero. It also means that the probability of a continuous random variable assuming a value in any interval is the same whether or not the endpoints are included.

To see that the probability of any single point is 0, refer to Figure 6.2 and compute the probability of a single point, say, $x = 125$. $P(x = 125) = P(125 \leq x \leq 125) = 0(1/20) = 0$.

The calculation of the expected value and variance for a continuous random variable is analogous to that for a discrete random variable. However, because the computational procedure involves integral calculus, we leave the derivation of the appropriate formulas to more advanced texts.

For the uniform continuous probability distribution introduced in this section, the formulas for the expected value and variance are

$$E(x) = \frac{a + b}{2}$$

$$Var(x) = \frac{(b - a)^2}{12}$$

In these formulas, a is the smallest value and b is the largest value that the random variable may assume.

Applying these formulas to the uniform distribution for flight times from Chicago to New York, we obtain

$$E(x) = \frac{(120 + 140)}{2} = 130$$

$$Var(x) = \frac{(140 - 120)^2}{12} = 33.33$$

The standard deviation of flight times can be found by taking the square root of the variance. Thus, $\sigma = 5.77$ minutes.

NOTES AND COMMENTS

To see more clearly why the height of a probability density function is not a probability, think about a random variable with the following uniform probability distribution.

$$f(x) = \begin{cases} 2 & \text{for } 0 \leq x \leq .5 \\ 0 & \text{elsewhere} \end{cases}$$

The height of the probability density function, $f(x)$, is 2 for values of x between 0 and .5. However, we know probabilities can never be greater than 1. Thus, we see that $f(x)$ cannot be interpreted as the probability of x .

Exercises**Methods**

- The random variable x is known to be uniformly distributed between 1.0 and 1.5.
 - Show the graph of the probability density function.
 - Compute $P(x = 1.25)$.
 - Compute $P(1.0 \leq x \leq 1.25)$.
 - Compute $P(1.20 < x < 1.5)$.
- The random variable x is known to be uniformly distributed between 10 and 20.
 - Show the graph of the probability density function.
 - Compute $P(x < 15)$.
 - Compute $P(12 \leq x \leq 18)$.
 - Compute $E(x)$.
 - Compute $Var(x)$.

Applications

- Delta Airlines quotes a flight time of 2 hours, 5 minutes for its flights from Cincinnati to Tampa. Suppose we believe that actual flight times are uniformly distributed between 2 hours and 2 hours, 20 minutes.
 - Show the graph of the probability density function for flight time.
 - What is the probability that the flight will be no more than 5 minutes late?
 - What is the probability that the flight will be more than 10 minutes late?
 - What is the expected flight time?
- Most computer languages include a function that can be used to generate random numbers. In Excel, the RAND function can be used to generate random numbers between 0 and 1. If we let x denote a random number generated using RAND, then x is a continuous random variable with the following probability density function.

$$f(x) = \begin{cases} 1 & \text{for } 0 \leq x \leq 1 \\ 0 & \text{elsewhere} \end{cases}$$

- Graph the probability density function.
- What is the probability of generating a random number between .25 and .75?
- What is the probability of generating a random number with a value less than or equal to .30?
- What is the probability of generating a random number with a value greater than .60?
- Generate 50 random numbers by entering =RAND() into 50 cells of an Excel worksheet.
- Compute the mean and standard deviation for the random numbers in part (e).

5. In October 2012, Apple introduced a much smaller variant of the Apple iPad, known as the iPad Mini. Weighing less than 11 ounces, it was about 50% lighter than the standard iPad. Battery tests for the iPad Mini showed a mean life of 10.25 hours (*The Wall Street Journal*, October 31, 2012). Assume that battery life of the iPad Mini is uniformly distributed between 8.5 and 12 hours.
 - a. Give a mathematical expression for the probability density function of battery life.
 - b. What is the probability that the battery life for an iPad Mini will be 10 hours or less?
 - c. What is the probability that the battery life for an iPad Mini will be at least 11 hours?
 - d. What is the probability that the battery life for an iPad Mini will be between 9.5 and 11.5 hours?
 - e. In a shipment of 100 iPad Minis, how many should have a battery life of at least 9 hours?
6. A Gallup Daily Tracking Survey found that the mean daily discretionary spending by Americans earning over \$90,000 per year was \$136 per day (*USA Today*, July 30, 2012). The discretionary spending excluded home purchases, vehicle purchases, and regular monthly bills. Let x = the discretionary spending per day and assume that a uniform probability density function applies with $f(x) = .00625$ for $a \leq x \leq b$.
 - a. Find the values of a and b for the probability density function.
 - b. What is the probability that consumers in this group have daily discretionary spending between \$100 and \$200?
 - c. What is the probability that consumers in this group have daily discretionary spending of \$150 or more?
 - d. What is the probability that consumers in this group have daily discretionary spending of \$80 or less?
7. Suppose we are interested in bidding on a piece of land and we know one other bidder is interested.¹ The seller announced that the highest bid in excess of \$10,000 will be accepted. Assume that the competitor's bid x is a random variable that is uniformly distributed between \$10,000 and \$15,000.
 - a. Suppose you bid \$12,000. What is the probability that your bid will be accepted?
 - b. Suppose you bid \$14,000. What is the probability that your bid will be accepted?
 - c. What amount should you bid to maximize the probability that you get the property?
 - d. Suppose you know someone who is willing to pay you \$16,000 for the property. Would you consider bidding less than the amount in part (c)? Why or why not?

6.2

Normal Probability Distribution

Abraham de Moivre, a French mathematician, published The Doctrine of Chances in 1733. He derived the normal distribution.

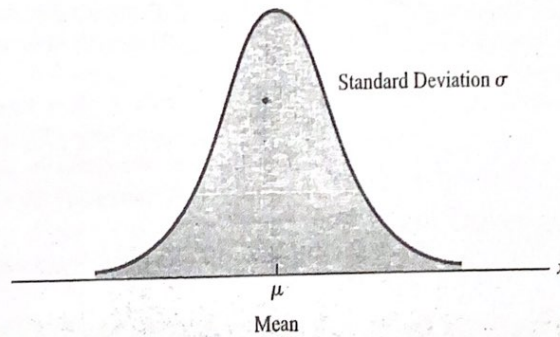
The most important probability distribution for describing a continuous random variable is the **normal probability distribution**. The normal distribution has been used in a wide variety of practical applications in which the random variables are heights and weights of people, test scores, scientific measurements, amounts of rainfall, and other similar values. It is also widely used in statistical inference, which is the major topic of the remainder of this book. In such applications, the normal distribution provides a description of the likely results obtained through sampling.

Normal Curve

The form, or shape, of the normal distribution is illustrated by the bell-shaped normal curve in Figure 6.3. The probability density function that defines the bell-shaped curve of the normal distribution follows.

¹This exercise is based on a problem suggested to us by Professor Roger Myerson of Northwestern University.

FIGURE 6.3 BELL-SHAPED CURVE FOR THE NORMAL DISTRIBUTION



NORMAL PROBABILITY DENSITY FUNCTION

$$f(x) = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2} \quad (6.2)$$

where

μ = mean

σ = standard deviation

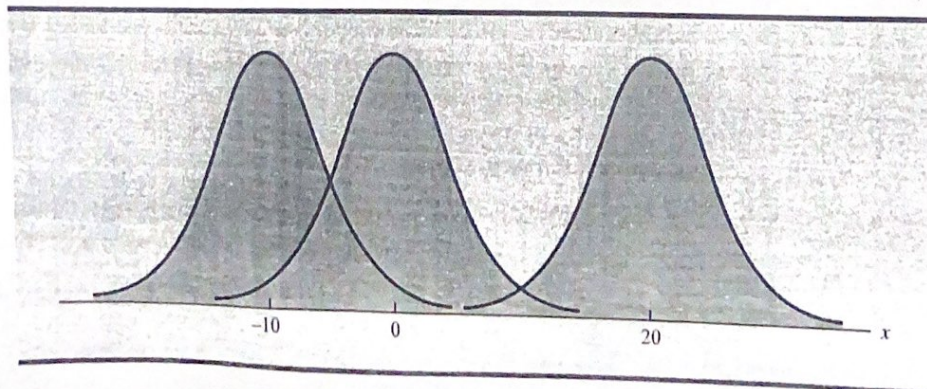
$\pi = 3.14159$

$e = 2.71828$

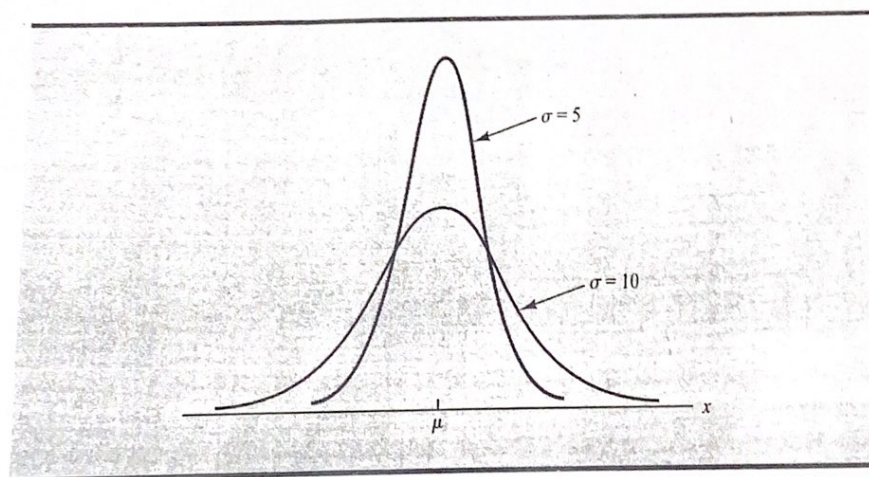
The normal curve has two parameters, μ and σ . They determine the location and shape of the normal distribution.

We make several observations about the characteristics of the normal distribution.

1. The entire family of normal distributions is differentiated by two parameters: the mean μ and the standard deviation σ .
2. The highest point on the normal curve is at the mean, which is also the median and mode of the distribution.
3. The mean of the distribution can be any numerical value: negative, zero, or positive. Three normal distributions with the same standard deviation but three different means (-10 , 0 , and 20) are shown here.



4. The normal distribution is symmetric, with the shape of the normal curve to the left of the mean a mirror image of the shape of the normal curve to the right of the mean. The tails of the normal curve extend to infinity in both directions and theoretically never touch the horizontal axis. Because it is symmetric, the normal distribution is not skewed; its skewness measure is zero.
5. The standard deviation determines how flat and wide the normal curve is. Larger values of the standard deviation result in wider, flatter curves, showing more variability in the data. Two normal distributions with the same mean but with different standard deviations are shown here.



6. Probabilities for the normal random variable are given by areas under the normal curve. The total area under the curve for the normal distribution is 1. Because the distribution is symmetric, the area under the curve to the left of the mean is .50 and the area under the curve to the right of the mean is .50.
7. The percentage of values in some commonly used intervals are
 - a. 68.3% of the values of a normal random variable are within plus or minus one standard deviation of its mean.
 - b. 95.4% of the values of a normal random variable are within plus or minus two standard deviations of its mean.
 - c. 99.7% of the values of a normal random variable are within plus or minus three standard deviations of its mean.

These percentages are the basis for the empirical rule introduced in Section 3.3.

Figure 6.4 shows properties (a), (b), and (c) graphically.

Standard Normal Probability Distribution

A random variable that has a normal distribution with a mean of zero and a standard deviation of one is said to have a **standard normal probability distribution**. The letter z is commonly used to designate this particular normal random variable. Figure 6.5 is the graph of the standard normal distribution. It has the same general appearance as other normal distributions, but with the special properties of $\mu = 0$ and $\sigma = 1$.

FIGURE 6.4 AREAS UNDER THE CURVE FOR ANY NORMAL DISTRIBUTION

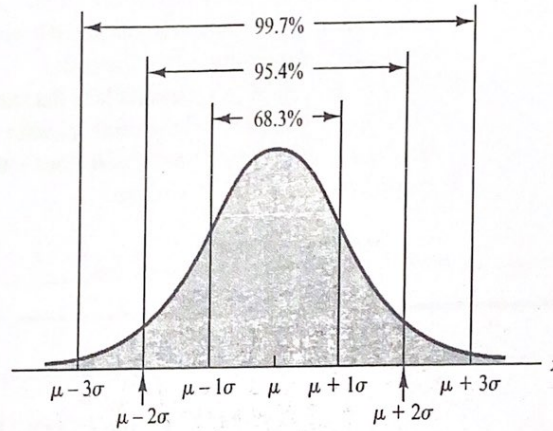
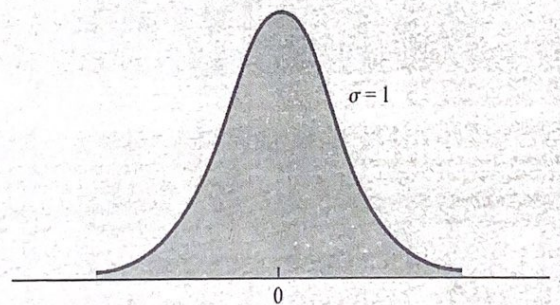


FIGURE 6.5 THE STANDARD NORMAL DISTRIBUTION



Because $\mu = 0$ and $\sigma = 1$, the formula for the standard normal probability density function is a simpler version of equation (6.2).

STANDARD NORMAL DENSITY FUNCTION

$$f(z) = \frac{1}{\sqrt{2\pi}} e^{-\frac{z^2}{2}}$$

As with other continuous random variables, probability calculations with any normal distribution are made by computing areas under the graph of the probability density function. Thus, to find the probability that a normal random variable is within any specific interval, we must compute the area under the normal curve over that interval.

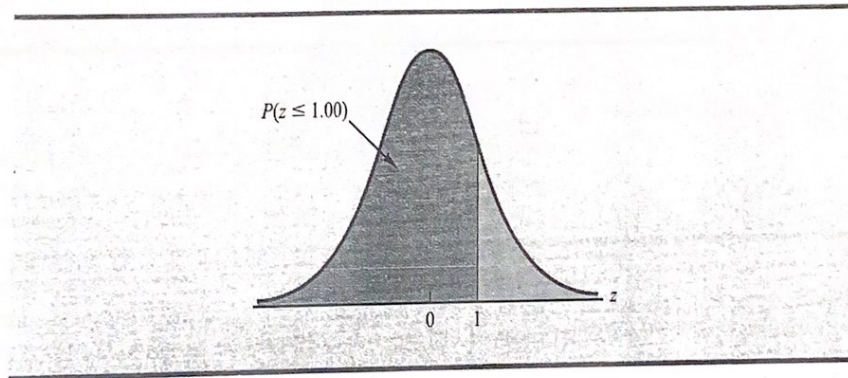
For the standard normal distribution, areas under the normal curve have been computed and are available in tables that can be used to compute probabilities. Such a table appears on the two pages inside the front cover of the text. The table on the left-hand page contains areas, or cumulative probabilities, for z values less than or equal to the mean of zero. The table on the right-hand page contains areas, or cumulative probabilities, for z values greater than or equal to the mean of zero.

For the normal probability density function, the height of the normal curve varies and more advanced mathematics is required to compute the areas that represent probability.

The three types of probabilities we need to compute include (1) the probability that the standard normal random variable z will be less than or equal to a given value; (2) the probability that z will be between two given values; and (3) the probability that z will be greater than or equal to a given value. To see how the cumulative probability table for the standard normal distribution can be used to compute these three types of probabilities, let us consider some examples.

Because the standard normal random variable is continuous, $P(z \leq 1.00) = P(z < 1.00)$.

We start by showing how to compute the probability that z is less than or equal to 1.00; that is, $P(z \leq 1.00)$. This cumulative probability is the area under the normal curve to the left of $z = 1.00$ in the following graph.

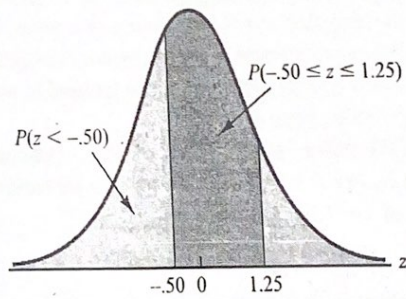


Refer to the right-hand page of the standard normal probability table inside the front cover of the text. The cumulative probability corresponding to $z = 1.00$ is the table value located at the intersection of the row labeled 1.0 and the column labeled .00. First we find 1.0 in the left column of the table and then find .00 in the top row of the table. By looking in the body of the table, we find that the 1.0 row and the .00 column intersect at the value of .8413; thus, $P(z \leq 1.00) = .8413$. The following excerpt from the probability table shows these steps.

z	.00	.01	.02
.			
.			
.			
.9	.8159	.8186	.8212
1.0	.8413	.8438	.8461
1.1	.8643	.8665	.8686
1.2	.8849	.8869	.8888
.			
.			
.			

$P(z \leq 1.00)$

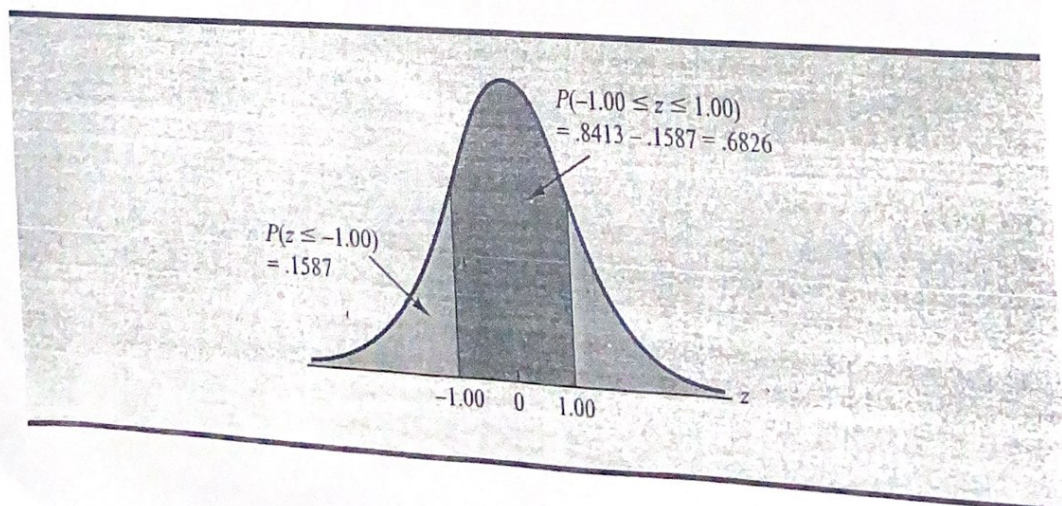
To illustrate the second type of probability calculation we show how to compute the probability that z is in the interval between $-.50$ and 1.25 ; that is, $P(-.50 \leq z \leq 1.25)$. The following graph shows this area, or probability.



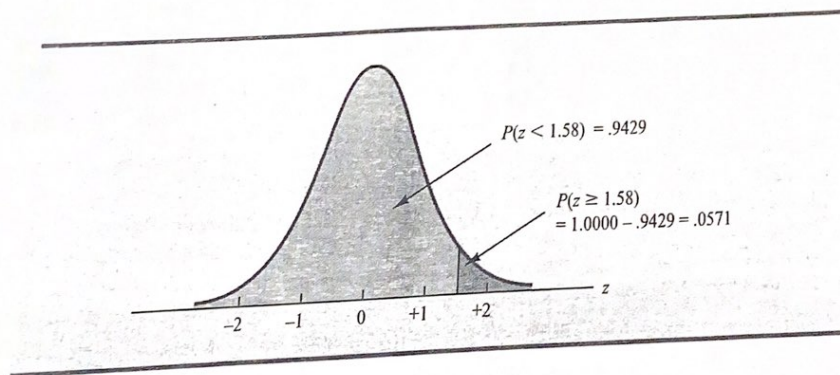
Three steps are required to compute this probability. First, we find the area under the normal curve to the left of $z = 1.25$. Second, we find the area under the normal curve to the left of $z = -0.50$. Finally, we subtract the area to the left of $z = -0.50$ from the area to the left of $z = 1.25$ to find $P(-0.50 \leq z \leq 1.25)$.

To find the area under the normal curve to the left of $z = 1.25$, we first locate the 1.2 row in the standard normal probability table and then move across to the .05 column. Because the table value in the 1.2 row and the .05 column is .8944, $P(z \leq 1.25) = .8944$. Similarly, to find the area under the curve to the left of $z = -0.50$, we use the left-hand page of the table to locate the table value in the -0.5 row and the .00 column; with a table value of .3085, $P(z \leq -0.50) = .3085$. Thus, $P(-0.50 \leq z \leq 1.25) = P(z \leq 1.25) - P(z \leq -0.50) = .8944 - .3085 = .5859$.

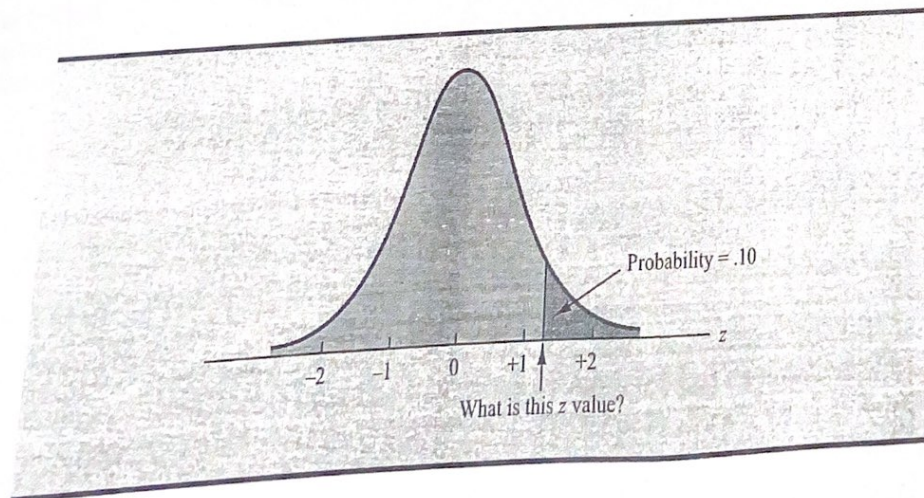
Let us consider another example of computing the probability that z is in the interval between two given values. Often it is of interest to compute the probability that a normal random variable assumes a value within a certain number of standard deviations of the mean. Suppose we want to compute the probability that the standard normal random variable is within one standard deviation of the mean; that is, $P(-1.00 \leq z \leq 1.00)$. To compute this probability we must find the area under the curve between -1.00 and 1.00 . Earlier we found that $P(z \leq 1.00) = .8413$. Referring again to the table inside the front cover of the book, we find that the area under the curve to the left of $z = -1.00$ is .1587, so $P(z \leq -1.00) = .1587$. Therefore, $P(-1.00 \leq z \leq 1.00) = P(z \leq 1.00) - P(z \leq -1.00) = .8413 - .1587 = .6826$. This probability is shown graphically in the following figure.



To illustrate how to make the third type of probability computation, suppose we want to compute the probability of obtaining a z value of at least 1.58; that is, $P(z \geq 1.58)$. The value in the $z = 1.5$ row and the .08 column of the cumulative normal table is .9429; thus, $P(z < 1.58) = .9429$. However, because the total area under the normal curve is 1, $P(z \geq 1.58) = 1 - .9429 = .0571$. This probability is shown in the following figure.



In the preceding illustrations, we showed how to compute probabilities given specified z values. In some situations, we are given a probability and are interested in working backward to find the corresponding z value. Suppose we want to find a z value such that the probability of obtaining a larger z value is .10. The following figure shows this situation graphically.



Given a probability, we can use the standard normal table in an inverse fashion to find the corresponding z value.

This problem is the inverse of those in the preceding examples. Previously, we specified the z value of interest and then found the corresponding probability, or area. In this example, we are given the probability, or area, and asked to find the corresponding z value. To do so, we use the standard normal probability table somewhat differently.

Recall that the standard normal probability table gives the area under the curve to the left of a particular z value. We have been given the information that the area in the upper tail of the curve is .10. Hence, the area under the curve to the left of the unknown z value must equal .9000. Scanning the body of the table, we find .8997 is the cumulative probability value closest to .9000. The section of the table providing this result follows.

z	.06	.07	.08	.09
1.0	.8554	.8577	.8599	.8621
1.1	.8770	.8790	.8810	.8830
1.2	.8962	.8980	.8997	.9015
1.3	.9131	.9147	.9162	.9177
1.4	.9279	.9292	.9306	.9319

Cumulative probability value
closest to .9000

Reading the z value from the left-most column and the top row of the table, we find that the corresponding z value is 1.28. Thus, an area of approximately .9000 (actually .8997) will be to the left of $z = 1.28$.² In terms of the question originally asked, there is an approximately .10 probability of a z value larger than 1.28.

The examples illustrate that the table of cumulative probabilities for the standard normal probability distribution can be used to find probabilities associated with values of the standard normal random variable z. Two types of questions can be asked. The first type of question specifies a value, or values, for z and asks us to use the table to determine the corresponding areas or probabilities. The second type of question provides an area, or probability, and asks us to use the table to determine the corresponding z value. Thus, we need to be flexible in using the standard normal probability table to answer the desired probability question. In most cases, sketching a graph of the standard normal probability distribution and shading the appropriate area will help to visualize the situation and aid in determining the correct answer.

Computing Probabilities for Any Normal Probability Distribution

The reason for discussing the standard normal distribution so extensively is that probabilities for all normal distributions are computed by using the standard normal distribution. That is, when we have a normal distribution with any mean μ and any standard deviation σ , we answer probability questions about the distribution by first converting to the standard normal distribution. Then we can use the standard normal probability table and the appropriate z values to find the desired probabilities. The formula used to convert any normal random variable x with mean μ and standard deviation σ to the standard normal random variable z follows.

The formula for the standard normal random variable is similar to the formula we introduced in Chapter 3 for computing z-scores for a data set.

CONVERTING TO THE STANDARD NORMAL RANDOM VARIABLE

$$z = \frac{x - \mu}{\sigma} \quad (6.3)$$

²We could use interpolation in the body of the table to get a better approximation of the z value that corresponds to an area of .9000. Doing so to provide one more decimal place of accuracy would yield a z value of 1.282. However, in most practical situations, sufficient accuracy is obtained by simply using the table value closest to the desired probability.

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A value of x equal to its mean μ results in $z = (\mu - \mu)/\sigma = 0$. Thus, we see that a value of x equal to its mean μ corresponds to $z = 0$. Now suppose that x is one standard deviation above its mean; that is, $x = \mu + \sigma$. Applying equation (6.3), we see that the corresponding z value is $z = [(\mu + \sigma) - \mu]/\sigma = \sigma/\sigma = 1$. Thus, an x value that is one standard deviation above its mean corresponds to $z = 1$. In other words, we can interpret z as the number of standard deviations that the normal random variable x is from its mean μ .

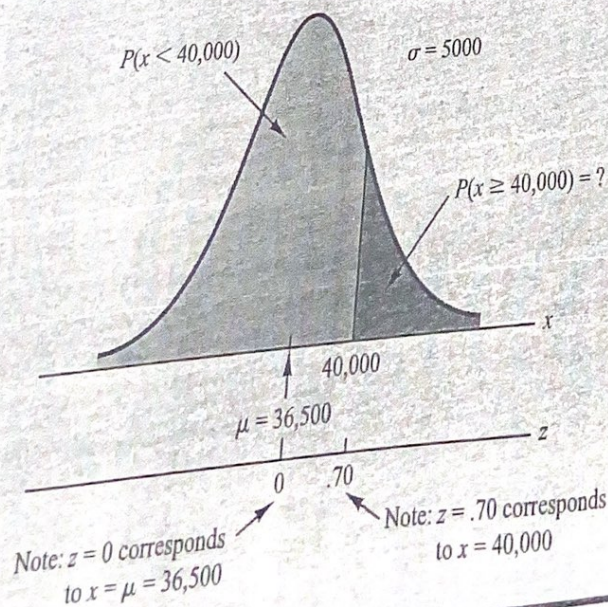
To see how this conversion enables us to compute probabilities for any normal distribution, suppose we have a normal distribution with $\mu = 10$ and $\sigma = 2$. What is the probability that the random variable x is between 10 and 14? Using equation (6.3), we see that at $x = 10$, $z = (x - \mu)/\sigma = (10 - 10)/2 = 0$ and that at $x = 14$, $z = (14 - 10)/2 = 4/2 = 2$. Thus, the answer to our question about the probability of x being between 10 and 14 is given by the equivalent probability that z is between 0 and 2 for the standard normal distribution. In other words, the probability that we are seeking is the probability that the random variable x is between its mean and two standard deviations above the mean. Using $z = 2.00$ and the standard normal probability table inside the front cover of the text, we see that $P(z \leq 2) = .9772$. Because $P(z \leq 0) = .5000$, we can compute $P(.00 \leq z \leq 2.00) = P(z \leq 2) - P(z \leq 0) = .9772 - .5000 = .4772$. Hence the probability that x is between 10 and 14 is .4772.

Gear Tire Company Problem

We turn now to an application of the normal probability distribution. Suppose the Gear Tire Company developed a new steel-belted radial tire to be sold through a national chain of discount stores. Because the tire is a new product, Gear's managers believe that the mileage guarantee offered with the tire will be an important factor in the acceptance of the product. Before finalizing the tire mileage guarantee policy, Gear's managers want probability information about $x =$ number of miles the tires will last.

From actual road tests with the tires, Gear's engineering group estimated that the mean tire mileage is $\mu = 36,500$ miles and that the standard deviation is $\sigma = 5000$. In addition, the data collected indicate that a normal distribution is a reasonable assumption. What percentage of the tires can be expected to last more than 40,000 miles? In other words, what is the probability that the tire mileage, x , will exceed 40,000? This question can be answered by finding the area of the darkly shaded region in Figure 6.6.

FIGURE 6.6 GEAR TIRE COMPANY MILEAGE DISTRIBUTION



At $x = 40,000$, we have

$$z = \frac{x - \mu}{\sigma} = \frac{40,000 - 36,500}{5000} = \frac{3500}{5000} = .70$$

Refer now to the bottom of Figure 6.6. We see that a value of $x = 40,000$ on the Great Tire normal distribution corresponds to a value of $z = .70$ on the standard normal distribution. Using the standard normal probability table, we see that the area under the standard normal curve to the left of $z = .70$ is .7580. Thus, $1.000 - .7580 = .2420$ is the probability that z will exceed .70 and hence x will exceed 40,000. We can conclude that about 24.2% of the tires will exceed 40,000 in mileage.

Let us now assume that Grear is considering a guarantee that will provide a discount on replacement tires if the original tires do not provide the guaranteed mileage. What should the guarantee mileage be if Grear wants no more than 10% of the tires to be eligible for the discount guarantee? This question is interpreted graphically in Figure 6.7.

According to Figure 6.7, the area under the curve to the left of the unknown guarantee mileage must be .10. So, we must first find the z value that cuts off an area of .10 in the left tail of a standard normal distribution. Using the standard normal probability table, we see that $z = -1.28$ cuts off an area of .10 in the lower tail. Hence, $z = -1.28$ is the value of the standard normal random variable corresponding to the desired mileage guarantee on the Great Tire normal distribution. To find the value of x corresponding to $z = -1.28$, we have

$$\begin{aligned} z &= \frac{x - \mu}{\sigma} = -1.28 \\ x - \mu &= -1.28\sigma \\ x &= \mu - 1.28\sigma \end{aligned}$$

The guarantee mileage we need to find is 1.28 standard deviations below the mean. Thus,
 $x = \mu - 1.28\sigma$.

With $\mu = 36,500$ and $\sigma = 5000$,

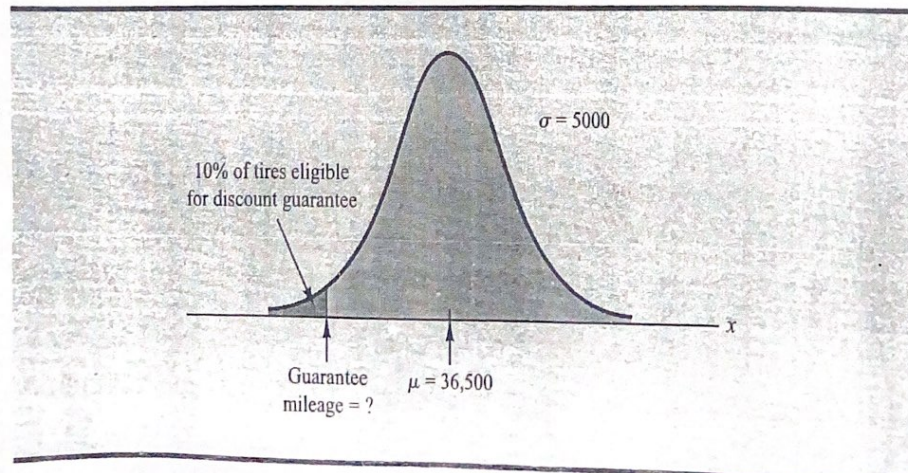
$$x = 36,500 - 1.28(5000) = 30,100$$

Thus, a guarantee of 30,100 miles will meet the requirement that approximately 10% of the tires will be eligible for the guarantee. Perhaps, with this information, the firm will set its tire mileage guarantee at 30,000 miles.

With the guarantee set at 30,000 miles, the actual percentage eligible for the guarantee will be 9.68%.

Again, we see the important role that probability distributions play in providing decision-making information. Namely, once a probability distribution is established for a

FIGURE 6.7 GREAR'S DISCOUNT GUARANTEE



particular application, it can be used to obtain probability information about the problem. Probability does not make a decision recommendation directly, but it provides information that helps the decision maker better understand the risks and uncertainties associated with the problem. Ultimately, this information may assist the decision maker in reaching a good decision.

Exercises

Methods

8. Using Figure 6.4 as a guide, sketch a normal curve for a random variable x that has a mean of $\mu = 100$ and a standard deviation of $\sigma = 10$. Label the horizontal axis with values of 70, 80, 90, 100, 110, 120, and 130.
9. A random variable is normally distributed with a mean of $\mu = 50$ and a standard deviation of $\sigma = 5$.
 - a. Sketch a normal curve for the probability density function. Label the horizontal axis with values of 35, 40, 45, 50, 55, 60, and 65. Figure 6.4 shows that the normal curve almost touches the horizontal axis at three standard deviations below and at three standard deviations above the mean (in this case at 35 and 65).
 - b. What is the probability the random variable will assume a value between 45 and 55?
 - c. What is the probability the random variable will assume a value between 40 and 60?
10. Draw a graph for the standard normal distribution. Label the horizontal axis at values of $-3, -2, -1, 0, 1, 2,$ and 3 . Then use the table of probabilities for the standard normal distribution inside the front cover of the text to compute the following probabilities.
 - a. $P(z \leq 1.5)$
 - b. $P(z \leq 1)$
 - c. $P(1 \leq z \leq 1.5)$
 - d. $P(0 < z < 2.5)$
11. Given that z is a standard normal random variable, compute the following probabilities.
 - a. $P(z \leq -1.0)$
 - b. $P(z \geq -1)$
 - c. $P(z \geq -1.5)$
 - d. $P(-2.5 \leq z)$
 - e. $P(-3 < z \leq 0)$
12. Given that z is a standard normal random variable, compute the following probabilities.
 - a. $P(0 \leq z \leq .83)$
 - b. $P(-1.57 \leq z \leq 0)$
 - c. $P(z > .44)$
 - d. $P(z \geq -.23)$
 - e. $P(z < 1.20)$
 - f. $P(z \leq -.71)$
13. Given that z is a standard normal random variable, compute the following probabilities.
 - a. $P(-1.98 \leq z \leq .49)$
 - b. $P(.52 \leq z \leq 1.22)$
 - c. $P(-1.75 \leq z \leq -1.04)$
14. Given that z is a standard normal random variable, find z for each situation.
 - a. The area to the left of z is .9750.
 - b. The area between 0 and z is .4750.
 - c. The area to the left of z is .7291.
 - d. The area to the right of z is .1314.
 - e. The area to the left of z is .6700.
 - f. The area to the right of z is .3300.





15. Given that z is a standard normal random variable, find z for each situation.
- The area to the left of z is .2119.
 - The area between $-z$ and z is .9030.
 - The area between $-z$ and z is .2052.
 - The area to the left of z is .9948.
 - The area to the right of z is .6915.
16. Given that z is a standard normal random variable, find z for each situation.
- The area to the right of z is .01.
 - The area to the right of z is .025.
 - The area to the right of z is .05.
 - The area to the right of z is .10.

Applications



17. The mean cost of domestic airfares in the United States rose to an all-time high of \$385 per ticket (Bureau of Transportation Statistics website, November 2, 2012). Airfares were based on the total ticket value, which consisted of the price charged by the airlines plus any additional taxes and fees. Assume domestic airfares are normally distributed with a standard deviation of \$110.
- What is the probability that a domestic airfare is \$550 or more?
 - What is the probability that a domestic airfare is \$250 or less?
 - What is the probability that a domestic airfare is between \$300 and \$500?
 - What is the cost for the 3% highest domestic airfares?
18. The average return for large-cap domestic stock funds over the three years 2009–2011 was 14.4% (*AII Journal*, February, 2012). Assume the three-year returns were normally distributed across funds with a standard deviation of 4.4%.
- What is the probability an individual large-cap domestic stock fund had a three-year return of at least 20%?
 - What is the probability an individual large-cap domestic stock fund had a three-year return of 10% or less?
 - How big does the return have to be to put a domestic stock fund in the top 10% for the three-year period?
19. Automobile repair costs continue to rise with the average cost now at \$367 per repair (*U.S. News & World Report* website, January 5, 2015). Assume that the cost for an automobile repair is normally distributed with a standard deviation of \$88. Answer the following questions about the cost of automobile repairs.
- What is the probability that the cost will be more than \$450?
 - What is the probability that the cost will be less than \$250?
 - What is the probability that the cost will be between \$250 and \$450?
 - If the cost for your car repair is in the lower 5% of automobile repair charges, what is your cost?
20. The average price for a gallon of gasoline in the United States is \$3.73 and in Russia it is \$3.40 (*Bloomberg Businessweek*, March 5–March 11, 2012). Assume these averages are the population means in the two countries and that the probability distributions are normally distributed with a standard deviation of \$.25 in the United States and a standard deviation of \$.20 in Russia.
- What is the probability that a randomly selected gas station in the United States charges less than \$3.50 per gallon?
 - What percentage of the gas stations in Russia charge less than \$3.50 per gallon?
 - What is the probability that a randomly selected gas station in Russia charged more than the mean price in the United States?

21. A person must score in the upper 2% of the population on an IQ test to qualify for membership in Mensa, the international high-IQ society. If IQ scores are normally distributed with a mean of 100 and a standard deviation of 15, what score must a person have to qualify for Mensa?
22. Television viewing reached a new high when the Nielsen Company reported a mean daily viewing time of 8.35 hours per household (*USA Today*, November 11, 2009). Use a normal probability distribution with a standard deviation of 2.5 hours to answer the following questions about daily television viewing per household.
 - a. What is the probability that a household views television between 5 and 10 hours a day?
 - b. How many hours of television viewing must a household have in order to be in the top 3% of all television viewing households?
 - c. What is the probability that a household views television more than 3 hours a day?
23. The time needed to complete a final examination in a particular college course is normally distributed with a mean of 80 minutes and a standard deviation of 10 minutes. Answer the following questions.
 - a. What is the probability of completing the exam in one hour or less?
 - b. What is the probability that a student will complete the exam in more than 60 minutes but less than 75 minutes?
 - c. Assume that the class has 60 students and that the examination period is 90 minutes in length. How many students do you expect will be unable to complete the exam in the allotted time?
24. The American Automobile Association (AAA) reported that families planning to travel over the Labor Day weekend would spend an average of \$749 (*The Associated Press*, August 12, 2012). Assume that the amount spent is normally distributed with a standard deviation of \$225.
 - a. What is the probability of family expenses for the weekend being less than \$400?
 - b. What is the probability of family expenses for the weekend being \$800 or more?
 - c. What is the probability that family expenses for the weekend will be between \$500 and \$1000?
 - d. What would the Labor Day weekend expenses have to be for the 5% of the families with the most expensive travel plans?
25. New York City is the most expensive city in the United States for lodging. The mean hotel room rate is \$204 per night (*USA Today*, April 30, 2012). Assume that room rates are normally distributed with a standard deviation of \$55.
 - a. What is the probability that a hotel room costs \$225 or more per night?
 - b. What is the probability that a hotel room costs less than \$140 per night?
 - c. What is the probability that a hotel room costs between \$200 and \$300 per night?
 - d. What is the cost of the 20% most expensive hotel rooms in New York City?

6.3

Normal Approximation of Binomial Probabilities

In Section 5.5 we presented the discrete binomial distribution. Recall that a binomial experiment consists of a sequence of n identical independent trials with each trial having two possible outcomes, a success or a failure. The probability of a success on a trial is the same for all trials and is denoted by p . The binomial random variable is the number of successes in the n trials, and probability questions pertain to the probability of x successes in the n trials.